

The information on the offer and actual demand

A transport service provider has the obligation to periodically submit information on the supply and actual demand of the transport services provided by them to the Finnish Transport Agency.

Passenger transport service provider's obligation to inform

Obligation to submit to the Finnish Transport Safety Agency information of starting or terminating a service and the essential changes in the service within 60 days before the procedure, unless information is available via an open interface.

Data interfaces AVIATION, RAILWAY AND ROAD TRANSPORT

Regardless of the transport mode, a passenger mobility service provider shall ensure that essential data of the service is available. The essential data concerned is specified in a government decree.

Sales interfaces ROAD AND RAILWAY TRANSPORT

Road and rail passenger transport, and brokering and dispatch services providers, or actors managing a ticket or payment system on behalf of these, shall give mobility service providers and providers of integrated mobility services access to the sales interface of their ticket and payment systems. The interface must enable the purchase of a ticket product that, at minimum, entitles to a single trip or reserve a single trip or transportation service.

Pricing of taxi and vehicle-for-hire services

Obligation to inform the passenger of the total price, including tax, of the taxi journey. If it is not possible to give an accurate price in advance, the basis for calculating the price including tax needs to be given.

Obligations applicable to taxi and vehicle -for-hire services

A licence holder is responsible for ensuring that the driver has a valid licence, sufficient interaction and language skills, and that the name and contact details of the transport licence holder as well as the driver's name are visible for the passenger.

Obligation to provide information

Obligation to ensure that the information of the service offered and the basis for calculating the price are available to the passengers in an electronic format.

Brokering service provider's obligation to verify and inform

A brokering and dispatch service provider shall ensure that a brokering and dispatch service provider must verify that the road transport service operators have a licence. The brokering and dispatch service provider, or its representative located in Finland, shall annually notify the Finnish Transport Safety Agency of the total sum of remuneration that the operators have received for transport services.